

City of Rolling Meadows

Social Services Outreach Specialist



The Rolling Meadows Police Department is pleased to present their new Social Services Outreach Specialist. It is the goal of our Social Outreach Program to enhance the quality of life through empowerment, coordinating resources, and promoting education and health among under-served residents.

Our new bilingual (Spanish) full-time Rolling Meadows Police Outreach Specialist is Ms. Natalia Mercado, MA, LCPC. She is a graduate of Michigan State University with a bachelor's degree in psychology and she has earned a master's degree in counseling psychology from the Adler School of Professional Psychology. Some of the services will be able to offer include:



Natalia Mercado

Email:

mercadon@cityrm.org

Phone: 847-870-2636

***Mainly at City Hall
office**

***Office hours at East
Park Apartments**

***Office hours at
Woodfield Crossings
Apartments**

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- Short-Term Counseling
 - Crisis Intervention
 - Court Advocacy
 - Domestic Violence Issues
 - Crime Victim Compensation
 - Referrals to Supportive Services
 - Orders of Protection
 - Well-being Checks
 - Senior Citizen Issues
 - Child Abuse and Neglect situations
 - Community Education and Workshops
 - Assistance to Mentally Ill and Homeless
 - Gang-prevention programs
 - Family Problems