



MAKING YOUR MONTHLY UTILITY BILL PAYMENT DURING OUR TRANSITION TO NEW SOFTWARE

Your first paper bill, in the new format, will be mailed to you August 1st.

Here are instructions on how to make your monthly payment from now until August 1st.

| | From Now to July 31 st | Starting August 1 st |
|--|-----------------------------------|---------------------------------|
|--|-----------------------------------|---------------------------------|



BY MAIL
(By check with payment coupon)

Mail To:
City of Rolling Meadows
3600 Kirchoff Road
Rolling Meadows, IL 60008



Mail To:
City of Rolling Meadows
3600 Kirchoff Road
Rolling Meadows, IL 60008



WHITE DROP BOX
in the City Hall Parking Lot

By Check with Payment Coupon



By Check with Payment Coupon



AUTO PAY
via Checking or Savings Account

Your Automatic Bill Payment will continue with no interruption. **(**No NEW enrollments after June 25, 2020.)**



Your Automatic Bill Payment will continue with no interruption. **(**New enrollments begin August 1st via the Citizen Self-Service Portal.)**



AUTO PAY
via Credit/Debit Card

Your Final Credit Card Auto Pay is June 22, 2020.



****August 1st - Sign Up via the Citizen Self-Service Portal. Make your August payment online and enroll for Auto Pay with a Credit/Debit Card. 1st Direct Debit on September 20, 2020.**



ONLINE
Credit Card Payments

Go to www.cityrm.org to make your payment.



****Starting August 1st, you can Login to the Citizen Self-Service Portal to make your payment.**

PLEASE NOTE: To continue with social distancing guidelines, we ask that in-person payments be made only if necessary. The City's finance counter will be closed Monday, June 29th to Thursday, July 3rd for utility billing data cutover.

FOR MORE INFORMATION: Visit www.cityrm.org / Email us at: ub@cityrm.org / Call us at: (847) 394-8500