

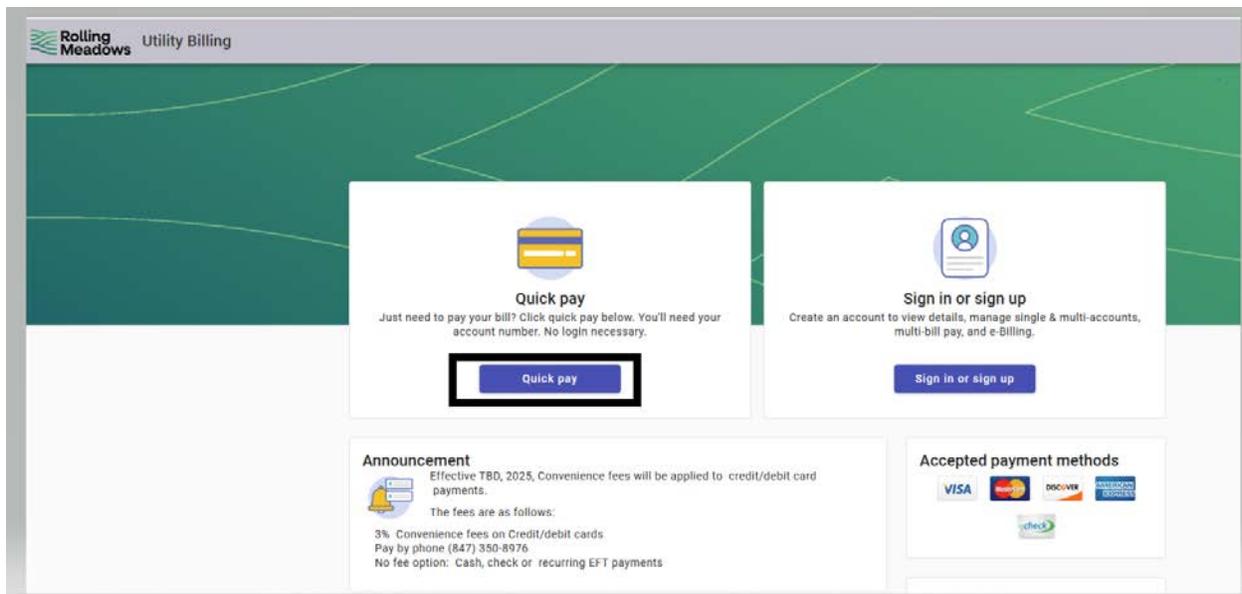
Utility Access Portal

How to Make One-Time Utility Bill Payment

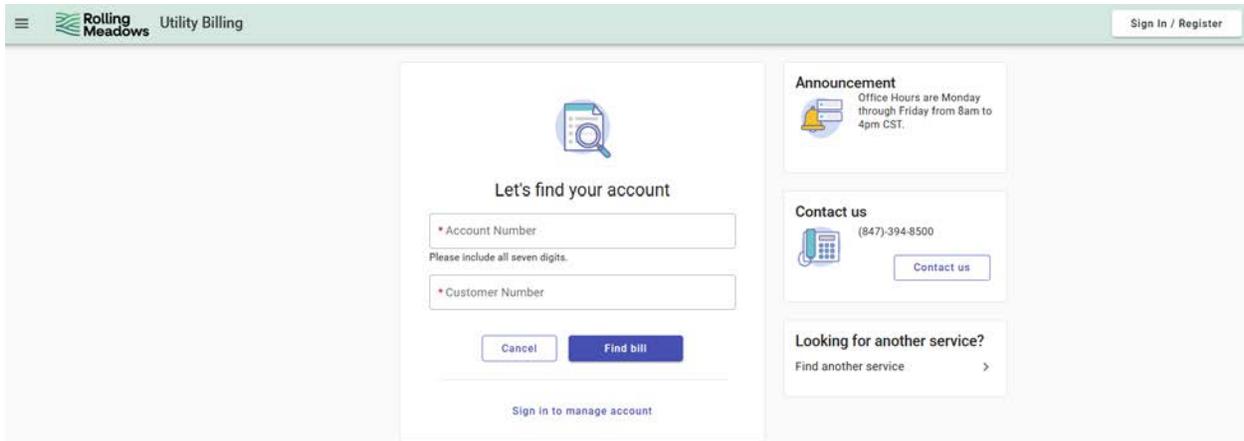
The City has transitioned to a new Utility Access online portal. All online customers need to register their account. Go to www.cityrm.org, click **Online Payments** on the homepage. [YOU WILL NEED YOUR PAPER UTILITY BILL TO REGISTER, IF YOU DO NOT HAVE THIS INFORMATION WE WILL NOT PROVIDE IT OVER THE PHONE, FOR SECURITY PURPOSES.](#)

Method 1: Quick pay - one-time payment without needing to register an account or sign-in

Click on the Quick pay



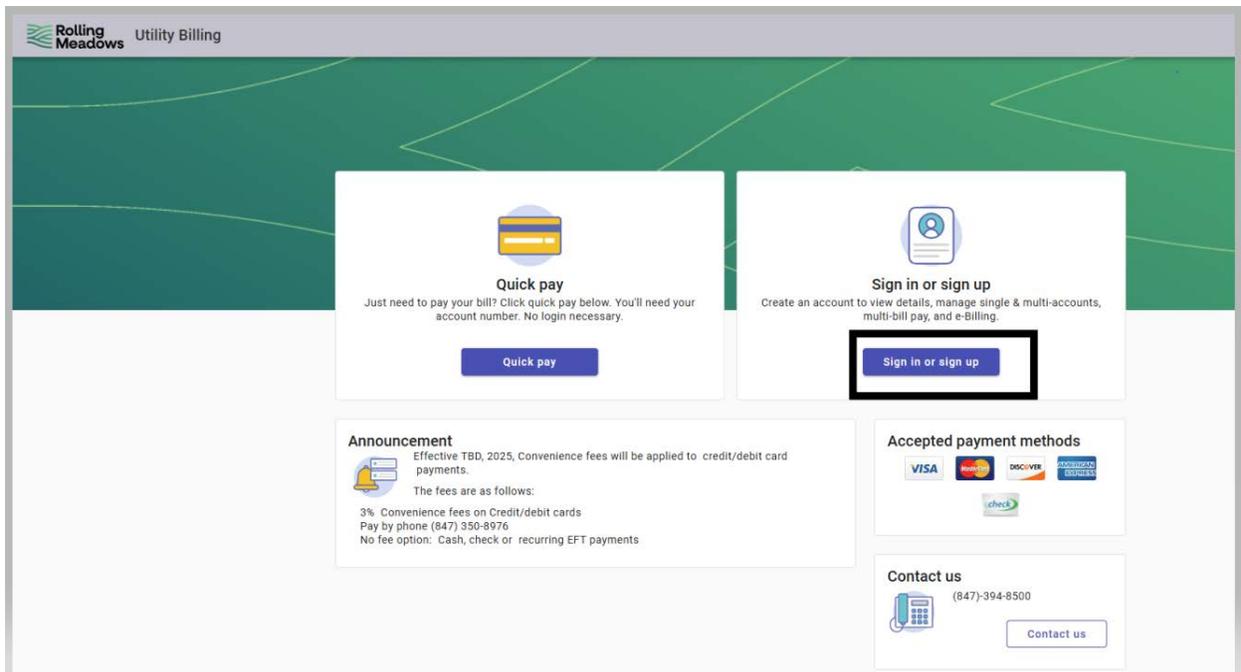
The next prompt will ask you for your **Utility Billing Account Number and Customer ID Number**. Enter your **7-Digit Account Number, Customer Number** printed on your Utility Bill and **click Find bill**



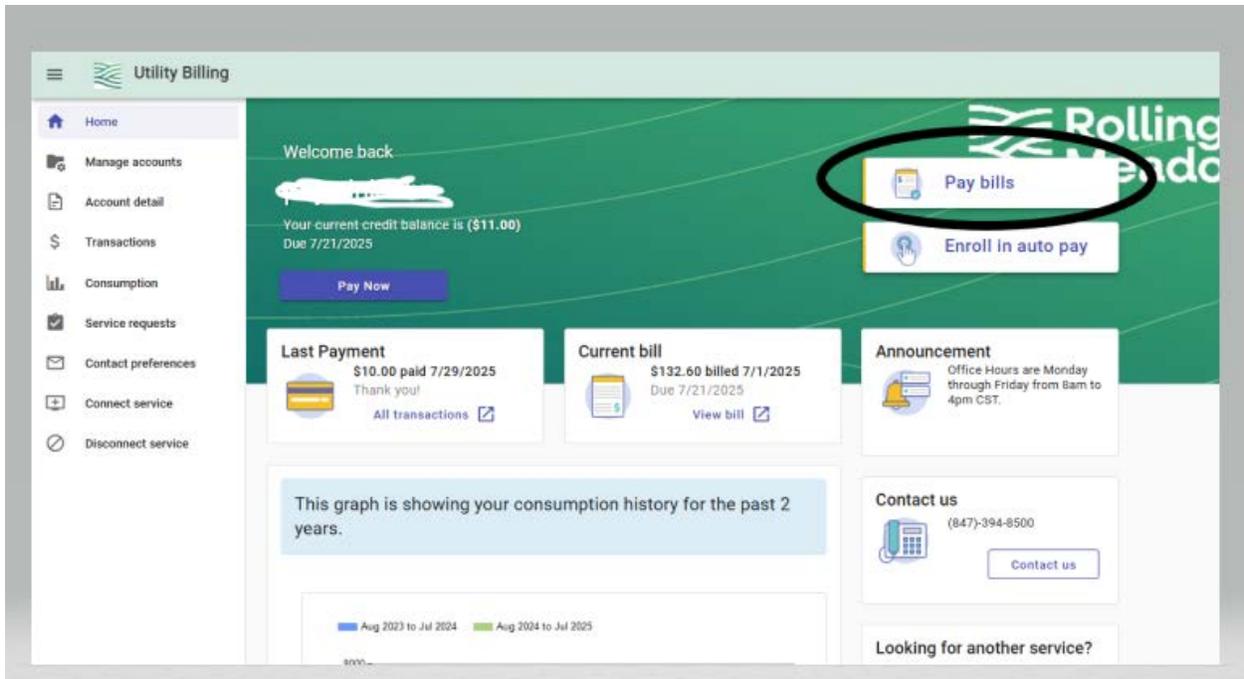
Method 2: Sign in to UB account

Click the link below to Sign in/Sign up to create the UB account

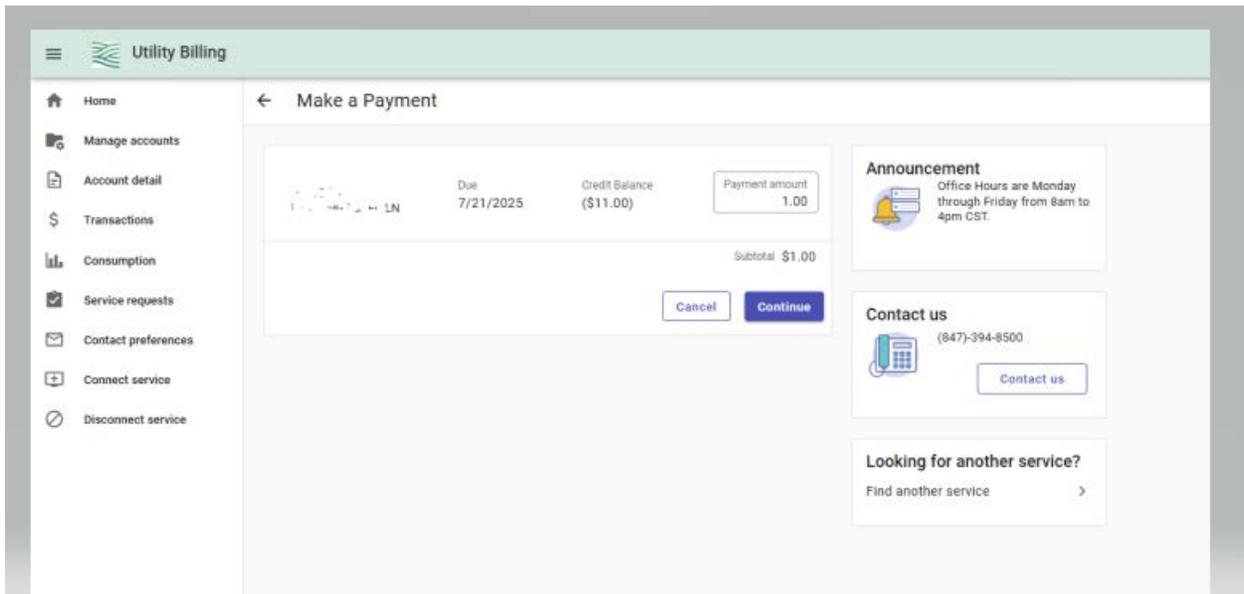
<https://www.municipalonlinepayments.com/rollingmeadowsil/utilities>



Once Sign in On Home or Account detail tab Select "Pay bills" to set up automatic payment using either e-check or Credit Card/Debit Card payment methods



Update "Payment amount" as desired and then click Continue



Now it takes to Payments portal where you can select Now/date want to pay, choose either already stored credit card or new credit card details and click continue

Enter your payment information

When would you like to pay?

Now

Later

How are you going to pay?

 VISA ...1111  

 Checking ...1156  

Enter new credit card

Enter new eCheck

Where should we send your receipt?

Email for receipt*

test111@gmail.com

You will not be charged until you review your payment on the next step

[Back](#)

[Continue](#)

Summary

Subtotal \$1.00

An additional fee may be charged based on your method of payment

After clicking Continue click Submit payment

Complete your payment

Review your payment method

Visa ending in **1111**
Expiration date **7/27**

Summary of charges

Account #		\$1.00
	Subtotal	\$1.00
	 Processing fee	\$0.03
	Total	\$1.03

By clicking **Submit payment**, you agree to the following [privacy policy](#) and [terms of use](#).

[Back](#)

[Submit payment](#)

Allow up to 48 hours for your payment to be reflected on your account statement.

Then shows a confirmation screen and Confirmation Email will be sent from Online Payments <noreply@tylerportico.com>

Thank you for your payment



Allow up to 48 hours for your payment to be reflected on your account statement.

An email confirmation was sent to test@cityrm.org.

City of Rolling Meadows

3600 Kirchoff Road Rolling Meadows, IL 60008

(847) 394-8500

<https://www.cityrm.org/>

Transaction details

Date: August 12, 2025 04:36 PM CDT

Account # 8811304-15261

\$1.00

Subtotal \$1.00

Processing fee \$0.03

Total \$1.03

Payment information

test

Visa ending in 1111

Confirmation number: HWPPWY3VM5

Transaction type: Purchase

Thank you for your payment.

[Return to UtilityBilling](#)