



Potential and Temporary Change in Water Service Delivery Due to a Repair in NSMJAWA Supply Water Pipe

Please take a moment to read this important message regarding potential change in supply of your water service delivery.

The City of Rolling Meadows is one of seven Member communities of the Northwest Suburban Municipal Joint Action Water Agency (NSMJAWA), which is responsible for delivering safe, clean water to our community. NSMJAWA oversees a network of over 55 miles of pipe that conveys water to its Member communities. On average, the Agency pumps 30 million gallons of Lake Michigan water to these communities daily. The Agency receives treated water from the City of Chicago.

NSMJAWA staff were informed of standing water next to the roadway potentially originating from its 90-inch watermain, near O'Hare International Airport. The 90-inch watermain is the single source that delivers water to NSMJAWA's member communities.

The potential leak is not currently impacting water service in any way. Further, NSMJAWA has not yet confirmed a leak on its watermain. The potential leak does require NSMJAWA, however, to assess its possible source and scope so that it can develop a plan to repair it.

Determining the source and scope of a leak, on a 90-in watermain, will likely require exploratory excavation work. That exploratory work will be scheduled with ample advance notification to residents. It is NSMJAWA's goal to begin repair work, as soon as practically possible, depending on the location of the leak following the exploratory excavation. With the initial exploratory work and the following potential repair, NSMJAWA has asked its Member communities to be ready to activate back-up supply plans if the main does need to be shut down for any reason throughout this process.

The City of Rolling Meadows has multiple backup sources of water in case of an emergency. These include two interconnects, one with the Village of Palatine and the other with the Village of Arlington Heights. These communities also receive Lake Michigan water, have ample supply to provide water for the entire Rolling Meadows water distribution system, and there will be no change in water quality or taste when utilizing these sources. As an additional back up, the City maintains deep aquifer wells which could be utilized in the unlikely event the City couldn't obtain water through its interconnects. The City's well water is tested regularly to ensure its potability to drink and use in the event of an emergency. To emphasize, in the event of a shutdown of the NSMJAWA water main, the City will utilize its interconnects with Arlington Heights and Palatine to continue providing the community with Lake Michigan water. There will be no interruption or shut down of water service to Rolling Meadows water customers.

The City has already been diligently working with our neighboring communities over the past few weeks to ensure all interconnects are fully operational and are prepared to operate both interconnects.

The good news is that all of NSMJAWA's seven Member communities have backup water supply plans in place. We would like to stress that it is possible that all work can be done to fix the leak without having to disrupt the water service from NSMJAWA. But it is also our responsibility to inform you that there is a potential for a temporary change in the water service source as NSMJAWA works to identify a possible leak and to complete any necessary repairs. The City of Rolling Meadows and NSMJAWA share a commitment to ensure that your water remains accessible, safe and clean. The City will keep the community apprised of NSMJAWA's progress and are hopeful the repairs can be made in the most effective and least disruptive way possible. If you have any questions regarding the City's backup plan, please feel free to contact Public Works Director Aaron Grosskopf by phone at (847) 870-2884 or email at grosskopfa@cityrm.org. Thank you for your attention to this matter.