



September 2, 2025

Esteemed Resident,

The City of Rolling Meadows Human Services and Public Works Departments are pleased to announce the continuation of our **Senior Snow Removal Program** for the upcoming winter season.

As of 2025, the **Human Services** Department will be assisting with registration efforts for the program. The **Public Works** Department will continue to secure the contractor, facilitate communication with the vendor, and operate the **Snow Plow Hotline at (847) 963-0500**. Together, our departments remain committed to helping residents 65 years of age and older maintain safe access to their homes during snowy weather.

We are reaching out to invite you to enroll for the 2025–2026 season because you either participated in last year's program or expressed interest in joining this winter. The program will run from **November 1, 2025 through April 15, 2026**.

To participate, please complete the enclosed **Income Verification Form** and return it to the Human Services Department by October 31, 2025. Forms may be submitted by:

- **Mail:** 3600 Kirchoff Rd. Attention: Human Services Department
- **Email:** gonzalezm@cityrm.org
- **Drop-off:** City Hall, 3600 Kirchoff Rd., 2nd Floor

The verification form follows the same process as the Senior Freeze Exemption form that some of you already complete each year. You will not need to submit your income tax return or Social Security Benefit statement, but we do require the signed verification form in order to register you for the program.

Program Highlights:

- The program is limited to **90 homes** and enrollment is on a first-come, first-served basis. Once capacity is reached, additional applicants will be placed on a waiting list.
- Contractors will plow driveways after a **single snowfall of 2 inches or more** (measurements are not cumulative).
- If you have a detached garage, the program includes shoveling a path from one door to your driveway. (Homes with attached garages do not receive door shoveling service.)
- Once your form is received, you will receive confirmation of your registration along with the contact information for your assigned contractor.

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- If you withdraw from the program during the season, re-enrollment will not be available until the following winter.
- For updates or to report issues, please call the Snow Plow Hotline at (847) 963-0500.

About Human Services

The Human Services Department is here to connect Rolling Meadows residents to important resources and community programs. Our team of social workers provides advocacy and support to help residents navigate life's challenges and changes. Whether it's assistance with insurance, applying for benefits, supporting older adults with aging-in-place services, or connecting to legal supports and the handyman program, our mission is to help residents remain safe, independent, and supported throughout the year.

If you have questions about the Senior Snow Removal Program or need help completing the form, please contact our office manager, Marisol Gonzalez, at (847) 870-2695.

Thank you for being part of our community. We look forward to supporting you this winter season. The full program guidelines are enclosed for your review.

Warm regards,

Dr. Natalia Nieves

Director

Human Services Department